



# General terms & conditions NBN Academy

Version 2016-07-04

## What is included?

The price of the open training includes:

- a sandwich-lunch (for half-day courses only if explicitly mentioned), coffee, tea, refreshments and water
- the most recent version of the normative document on a USB stick
- writing material

All prices mentioned are exclusive of VAT (21 %). All prices and dates are subject to change.

## Cancellation

Please note that only cancellations in writing will be accepted by the NBN Academy. To avoid extra costs, you can be replaced by a colleague, free of charge. If you wish to move to a later session of the same training, this will be considered as a cancellation and the same conditions will apply.

- In case of a cancellation up to 3 weeks before the start of the training/event, 10 % of the invoiced amount will be due, with a minimum of 50 euros.
- In case of a cancellation less than 3 weeks before the start of the training or event, the total amount of the subscription will be due.